

INTERNATIONAL DONOR SHIPPING PROGRAM



ViroMed Laboratories

An experienced leader in testing for the tissue and reproductive donor communities, ViroMed is an FDA-registered laboratory for donor screening with nationally recognized expertise in infectious disease testing.

ViroMed Laboratories

Provides personalized service and support for international donor shipping to most areas of the world.

- Both single- and dual-donor collection kits available
- Dedicated logistics staff to manage the international shipping process
- Individualized shipment monitoring, tracking, and notification
- More than 10 years of experience in international specimen shipping
- Program includes international forms and commercial invoices, along with all of the necessary supplies for donor testing
- Easy-to-use NanoCool™ 2°C – 8°C cooling technology activated by pressing a button
- Instructions available in English, Spanish or Chinese
- Specialized test requisition form and comprehensive donor testing menu
- Donor convenience, direct shipment to ViroMed for testing, and rapid result turnaround time

Overview

- ViroMed offers a single collection kit for 1 donor and a dual collection kit for 2 donors.
- ViroMed must receive notification of an international donor collection at least 10 business days prior to a scheduled collection date in order to allow enough time for processing and shipping.
- Collection kits are shipped via FedEx International Economy® shipping to their destination.
- Collection kits are shipped via FedEx International Priority® shipping back to ViroMed after collection.

- Most areas of the world are serviceable, but ViroMed cannot guarantee service to all areas. Please contact ViroMed Account Management at ViroMed_AcctMgmt@LabCorp.com for available destinations.
- Collected specimens must be shipped to ViroMed the same day of collection.

To arrange an international donor collection:

1. E-mail ViroMed_AcctMgmt@LabCorp.com the following required information at least 10 business days prior to a scheduled international donor collection:
 - a. LabCorp account information:**
 1. Account name
 2. Account number
 3. Contact name
 4. Contact e-mail address
 5. Contact telephone number
 - b. International ship-to address:**
 1. Contact name
 2. Facility name (if applicable)
 3. Street address*
 4. City, state/province (if applicable), country
 5. Postal code
 6. Telephone number

*Note: A residential address is acceptable
2. Send the donor test requisition(s) to:
E-mail: ViroMed_AcctMgmt@LabCorp.com, or
Fax: 336-436-1812
3. ViroMed Account Management will ship the international single or dual collection kit to the provided address and send a confirmation e-mail to the requestor with the FedEx tracking numbers.
4. There is a one-time standard fee for all international donor collections billed to the client account that covers the collection kit and shipping costs. This fee does not include the cost of testing.



For questions, contact ViroMed Account Management at ViroMed_AcctMgmt@LabCorp.com